

# MineQuest Business Analytics

*Where Business Intelligence Lives*



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## Top 10 Questions about WPS Servers and Workstations

What MineQuest customers most frequently ask

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# Top 10 FAQ

*What is different about WPS? Will it run on our existing hardware? How is it licensed?*

Whether you've already deployed WPS in your organization or are just starting to consider it, we know that you're bound to have questions as many others have before you. Here are the most frequently asked questions we receive at MineQuest when companies or individuals are considering WPS.

## **How is WPS Licensed?**

WPS has an annual license. There is no high upfront fee to begin using WPS. After 12 months, you will be required to renew your license if you wish to continue using the product.

## **What is the difference between a workstation and a server license?**

A workstation license is for a single named user on a Windows Desktop operating system or a Macintosh operating system. A server license runs on a server OS and is licensed by the number of logical CPU's and the amount of RAM on the server. There are no client license fees.

## **How does a user run programs on a WPS on the server?**

There are three ways a user can run WPS on a server.

*For Linux:*

One option is to submit programs using WPS Link. This is a free fat client.

Another option is to use WPS Communicate from a licensed WPS desktop to submit programs to the server.

A third option is to use VNC to access a remote desktop on the Linux Server and use the WPS Workbench to manage and submit programs.

*For Windows*

## Frequently Asked Questions

Use Terminal Services or Citrix to connect to the server.

Use WPS Communicate from a licensed WPS desktop to submit programs to the remote server.

*Soon...* use WPS Link which is a fat client to submit your programs to the WPS server.

### **What is included in a WPS License?**

WPS is licensed and packaged where all the modules are included. This means all the data base engines are included, the core system, the statistics modules, Time Series modules and graphics modules are all included in the price. You can find a list of the Procedures and Access Engines at: xxxxx

### **Can I use WPS as a Data Service Provider?**

Yes, we do not upcharge the license fee for companies who provide third parties data sets and reports. You are not allowed to provide access to third parties WPS software.

### **Can we install a WPS Server in the Cloud?**

Yes. We do not charge any additional fees to run the software in the cloud. It will be your responsibility to select the proper image size from your cloud provider.

### **Can we run WPS in a Virtual Machine?**

Yes. Since WPS is licensed by the Logical CPU and amount of RAM, be sure to size your VM appropriately.

### **We are a service provider who wants to host WPS for our customers. Can we do this?**

Only with an Agency License. Generally, WPS must be licensed by the company who will be accessing the software. For instance, if you have three companies who you want to provide access to WPS for submitting and writing WPS programs, you will have to have three server licenses paid for by your customers. If you are interested in Agency Hosting, contact us for specifics on licensing and fees.

## Frequently Asked Questions

### **What Server hardware and operating systems works with WPS?**

WPS runs fine on most server hardware. Operating Systems that are supported include:

AIX, Linux 32 and 64-bit, Macintosh OS X, Sun Solaris, Windows 32 and 64-bit, z/Linux and z/OS

### **How is product support and maintenance performed?**

Product support for WPS is handled by World Programming via an e-mail support system. License holders have access to new releases and updates as they become available. Consulting services are available from MineQuest Business Analytics, LLC for North American customers. Licenses can be purchased from MineQuest Business Analytics, an Authorized Value Added Reseller of WPS in North America.

STILL HAVE QUESTIONS?

Why not visit our website at [www.minequest.com](http://www.minequest.com) or get in touch via email at: [info@minequest.com](mailto:info@minequest.com)

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